



Surcharges

March 2026	Surcharge
Volume (L x W x H / 5000 = cm ³)	5000:1
Goods In Transit Insurance (UK)	2% Of Goods Value (Minimum £15.00)
Goods In Transit Insurance (Int'l)	3% Of Goods Value (Minimum £25.00)
NES Entry: Customs entry charge for high value items exporting from the UK.	£10.00 Surcharge
Free Domicile (DDP - Delivered Duty Paid)	£20.00 Surcharge
Non-Compatible Charge incurred when package does not meet required packaging standards.	£4.00
Non-Conveyable / Manual Handling (UK) Charge incurred when package cannot be processed via mechanical sortation system.	£15.00
Non-Conveyable / Manual Handling (Int'l) Charge incurred when package cannot be processed via mechanical sortation system.	£20.00
OSP (UK & Int'l): Oversized Piece Applicable to consignments where the longest side exceeds 100cm or the second longest side exceeds 80cm.	£30.00 Surcharge
OWP (UK): Overweight Piece Applicable to items weighing 30kg in dead weight or volume weight, whichever is greater.	£30.00 Surcharge
OWP (UK): Overweight Piece Applicable to items weighing 70kg in dead weight or volume weight, whichever is greater.	£70.00 Surcharge
OWP (Int'l): Overweight Piece Applicable to items weighing 70kg in dead weight or volume weight, whichever is greater.	£70.00 Surcharge
RAS Int'l Surcharge: Remote Areas Applicable to certain destinations due to their remote location.	£35.00 Surcharge
RAS UK Surcharge: Highland/Islands Applicable to certain destinations due to their remote location.	£35.00 Surcharge
Lithium-Ion Surcharge Battery powered devices in certain quantities may be liable to a surcharge.	£35.00 Surcharge
Restricted Destinations Surcharge Covers the exceptional handling required to service destinations that are subject to trade restrictions imposed by the United Nations Security Council. The charge applies to Central Africa, Democratic Republic of Congo*, Iran, Iraq*, Libya*, North Korea, Somalia, Syria* & Yemen*.	£35.00* Surcharge *Both charges will apply per shipment.
Elevated Risk Surcharge Covers additional security handling measures in Countries that are in continuous threat of war, civil unrest or threats of terrorism. The charge is applied to Burkina Faso, Democratic Republic of Congo*, Haiti, Libya*, Mali, Somalia, Sudan, Syria*, Ukraine, Venezuela & Yemen*.	£33.50* Surcharge *Both charges will apply per shipment.
Elevated Risk Surcharge (ME) Covers additional security handling measures in Countries that are in continuous threat of war, civil unrest or threats of terrorism. The charge is applied to Afghanistan, Bahrain, Bangladesh, Egypt, Iraq*, Jordan, Kuwait, Lebanon, Nepal, Oman, Pakistan, Qatar, Saudi Arabia, Sri Lanka.	£3.16 / kg (Minimum £33.50)* Surcharge *Both charges will apply per shipment.
Elevated Risk Surcharge (IL & AE) Covers additional security handling measures in Countries that are in continuous threat of war, civil unrest or threats of terrorism. The charge is applied to Israel & UAE.	£3.53 / kg (Minimum £33.50)* Surcharge *Both charges will apply per shipment.

Romanian Mandatory Logistics Fee Government imposed charge from Non-EU country with a declared value not exceeding 150€.	£4.50 (Per Consignment)
Italian Mandatory Regulatory Fee Government imposed charge from Non-EU country with a declared value not exceeding 150€.	£1.80 (Per Consignment)
French Mandatory Handling Fee Government imposed charge from Non-EU country with a declared value not exceeding 150€.	£1.80 (Per Consignment)
Monaco Mandatory Handling Fee Government imposed charge from Non-EU country with a declared value not exceeding 150€.	£1.80 (Per Consignment)
Re-Delivery (Subject to weight restrictions)	£15.00 Surcharge
Re-Direction (Subject to weight of consignment & location of new delivery address).	POA
Failed Collection Charge incurred when collection has been attempted as requested, but goods are not available.	£15.00 Surcharge
Address Correction Charge incurred when address needs to be amended after the point of booking.	£15.00 Surcharge
Shipment On Hold (per day) Charged incurred when consignment is on hold / stored at depot longer than 1 working day. A maximum hold period of 3 months, thereafter consignment will be returned and tariff charge applied.	£0.40 / kg (£1.65 Minimum)
Pallet On Hold (per week) Charged incurred when a pallet is on hold / stored at depot longer than 1 working day.	£10.00
Tailored Report Charge incurred when customer requests bespoke documents that require additional admin and/or bespoke data entry.	£5.00 Surcharge
Bubble Wrap Supply bubble wrap and secure items for transit or storage	£2.50
Small Box Supply cardboard box (A4) and secure items for transit or storage	£5.00
Medium Box Supply cardboard box (46 x 32 x 32cm) and secure items for transit or storage	£7.50
Large Box Supply cardboard box (48 x 48 x 48cm) and secure items for transit or storage	£10.00
Shipping Invoice Generation Charge incurred when we raise a Shipping Invoice on your behalf that contains more than 3 commodity lines.	£10.00 Surcharge
Cancelled Booking Cancelled booking administration charge	£2.00
Waiting Time Charge incurred if driver is required to wait in excess of usual delivery parameters.	£0.50 / Minute
Loading / Unloading Time Charge incurred special handling is required to load, unload or deliver the goods.	£0.50 / Minute
Congestion Charge Charge incurred for dedicated vehicles originating from, or terminating in the London CC postcodes (<i>Same day</i>) .	£15.00
Fuel Variability Surcharge - International Increase In Global Fuel Prices	33.75%
Fuel Variability Surcharge - UK Domestic Increase In Global Fuel Prices.	16.00%
HGV To ensure high volumes can be supported through networks.	£0.22 (Per Consignment)