

# Associated Air Services

Units 4 – 6 Feltham Business Complex

Browells Lane

Feltham

Middlesex

TW13 7EQ

Tel: 020 8844 0805

[www.associatedair.co.uk](http://www.associatedair.co.uk)

## Insurance – Notes to Shipper

### Excluded Goods

The following articles and goods are excluded:

Bullion  
Bank Notes, coins, credit or debit cards  
Bonds, negotiable financial documents, securities and other financial instruments  
Persons or live creatures  
Antiques, works of art (without prior notification to AAS)  
Live vaccines  
Blood Plasma  
Goods being moved as part of a household, office or factory unless as part of a groupage load

### Excluded Cover

Cover is not provided against the following:

### Financial Loss

Loss of market, loss of profit, loss of business, loss of goodwill, loss of use, delay, indirect or consequential loss.

### Deterioration of Goods

Deterioration of perishable goods, fresh, chilled and frozen goods, hardening or tarmac, concrete or similar property or goods unless caused by fire, theft or as a result of collision or overturning of the conveyance.

### General

Damage or expense caused or arising from:

War, invasion, foreign enemy, hostilities (whether war be declared or not) military or usurped power, revolution, insurrection, rebellion or civil war.

Strikes, lock-out, labour disturbances or disputes, riots or civil commotion, unless otherwise stated in the policy.

Mechanical or electrical derangement, oxidation, discoloration or rust unless caused by fire or accident to the carrying vehicle.

Confiscation, requisition or destruction by any government, local authority or government agency.

Pressure waves caused by aircraft or other Aerial devices travelling at sonic or supersonic speeds.

Climatic or atmospheric conditions or extremes of temperature.

Nuclear fuel, ionising radiation, nuclear waste, nuclear or atomic weapons.

Vermin, wear and tear, gradual deterioration, inherent vice, ordinary loss of volume.

Inadequate, insulation or labeling.

A dishonest or criminal act perpetrated by you or any of Your Employees (These are on our policy details for us but would you want them to remain anyway?)

Your willful or intentional act or omission.

### IMPORTANT NOTES:

## **Other Insurance Provision**

We shall not pay for any loss or damage if at any time when the loss or damage occurs, the goods are, or would, but for this insurance be covered by any other insurance. If, however, the Agreed Value of the Goods covered by the Policy is greater than the insured value provided in such other Policies We shall, subject to all warranties and other terms of the Policy, pay the difference.

## **Date Recognition Clause**

In no case do we cover any loss, damage, expense or liability of whatever nature which might otherwise be recoverable under the policy arising out of or in any way connected directly or indirectly, with the use of operation of any computer, computer system, computer software, programme or process or any electronic system where any such loss, damage, expense or liability arises, whether directly or indirectly as a consequence of either:-

Any date change, or

Any change or modification of or to any such computer, computer system, computer software, programme or process or to any electronic system in relation to any such data change.

## **Packing**

Damage caused by or arising from defective, faulty or inadequate packing.

Please ensure that your goods are either:

1. Packed to an adequate standard to be safely transported with normal handling.
2. Packed professionally to IATA standard. This can be arranged by Associated Air if required (may incur a 24hr delay due to the packing process).

## **Delivery and Proof of Delivery**

As your shipment is covered against loss or damage during transit, it is imperative that your recipient is able to check the contents of your shipment upon delivery, and sign for the goods accordingly.

In the unlikely event that a shipment is damaged in transit, the delivery must be signed for as such. Should a shipment which has been damaged in transit be signed for as being in good condition on delivery, any subsequent claim for loss or damage may become void.

For help or advice please call our Customer Services Team on 020 8844 0805 who will be pleased to help.

## **Associated Air Services**

November 2008